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| **TSC Category** | Business and Project Management | | | | | |
| **TSC Title** | Strategy Planning | | | | | |
| **TSC Description** | Develop organisational strategies and policies by analysing the impact of internal and external influencing factors and seeking consultation from relevant stakeholders | | | | | |
| **TSC Proficiency Description** | **Level 1** | **Level 2** | **Level 3** | **Level 4** | **Level 5** | **Level 6** |
|  |  |  | **ICT-BIN-4049-1.1** | **ICT-BIN-5049-1.1** | **ICT-BIN-6049-1.1** |
|  |  |  | Develop resource allocation plans and implement strategies and policies | Formulate the strategies and policies that are forward- looking and focuses on bottom line results | Build actionable organisation strategy plans and policies that are forward-looking, anticipate strategic risks and focus on bottom line results |
| **Knowledge** |  |  |  | * Types of resources * Outcomes of effective resource allocation * Relevant stakeholders * Relevant organisational strategies, objectives, processes * Tools and methodologies to review systems and processes | * Processes to develop organisational strategies and policies * Impact of internal and external influencing factors * Various organisational systems and processes * Types of critical business functions * Types of key performance indicators * Outcomes of functional analysis | * Competitor analysis * Customer analysis * Strategic objectives of the organisation * Performance drivers of the organisation * Objectives of strategic plans * Methods of setting organisational goals and targets * Types of strategic risks * Types of organisational analysis * Objectives of organisational analysis * Implications of organisational analysis on organisation |
| **Abilities** |  |  |  | * Determine resource needs to ensure successful implementation of business function strategy * Develop resource management allocation plans to determine sufficiency and optimal utilisation of the organisation * Monitor and review resource usage to determine sufficiency and optimal utilisation of resources * Review the organisation’s strategic plans to consider various life-cycles and ongoing trends * Propose organisational strategies and policies and present to management for endorsement * Propose solutions to gaps and areas of improvement to further enhance organisational systems and processes | * Evaluate effective resource allocation to the best investment of the organisation * Evaluate the organisation’s strategic plans to consider various life-cycles and trends * Devise corporate strategy and policy to anticipate risk, ensuring that the organisation remains resilient and adaptable in times of instability * Set key performance indicators to assess operational plans * Analyse impact of internal and external influencing factors on organisational strategies and policies * Review proposed strategies and policies to update management for endorsement * Report operational plans to relevant stakeholders for endorsement purposes * Determine need for functional analysis * Evaluate critical business functions of the organisation based on existing information | * Ensure the organisation’s competitive position and financial position * Link resource allocation to the best investment opportunities to drive performance * Transform the organisation’ strategy plans to consider long cycles and macro-trends * Transform the corporate strategy and policy to appropriately anticipate risk and uncertainty, ensuring that the organisation remains resilient and adaptable in times of instability * Identify strategic needs of the organisation to enhance organisational performance * Set organisational directions, organisational goals and targets to contribute to organisational strategies * Review operational plans to relevant stakeholders for endorsement |
| **Range of Application** |  | | | | | |